

七大服务体系 只为您更满意

Seven service systems

Just to make you more satisfied



高效 专业 用心 品质

EFFICIENT, PROFESSIONAL, CAREFUL, QUALITY



技术服务与支持 TECHNICAL SERVICE AND SUPPORT

设备连接网络、奔龙自动化专业工程技术人员随时可以远程协助维护及查找原因。
With the equipment connected to the network, Benlong Automation's professional engineers and technicians are always available to assist remotely with maintenance and cause finding.



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双方单位工程技术人员随时可以电话和微信、QQ视频等进行技术支持与沟通。
Technical support and communication between engineers and technicians from both units is available at any time by telephone and WeChat, QQ video, etc.



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设备在发货前，邀请客户指派技术人员3~5人到奔龙自动化公司进行20~30天的专业操作、维修、生产线原理培训。
Before the equipment is shipped, the customer is invited to assign 3~5 technicians to Benlong Automation for 20~30 days of professional training in operation, maintenance and production line principles.



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设备在发货前，奔龙自动化公司提供一整套易损件实物、图纸、型号、品牌、供应商联系方式。
Before the equipment is shipped, Benlong Automation provides a complete set of wearing parts in kind, drawings, models, brands and supplier contacts.



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设备在发货时，奔龙自动化公司提供一套日常维修、易损件更换过程的视频及3D动画原理图。
When the equipment is delivered, Benlong Automation provides a set of videos and 3D animated schematics of the daily maintenance and wear parts replacement process.



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奔龙自动化官方网站上传设备日常维修、易损件更换过程的视频及资料。
The official website of Benlong Automation uploads videos and information on the daily maintenance of the equipment and the replacement process of wearing parts.



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建议奔龙自动化输送2-3中国人民至客户公司上班，配置人员的基本要求：熟悉产品生产工艺、熟悉产品质量管控、熟悉设备原理、熟悉设备操作技能、熟悉设备日常维护保养、熟悉设备配件更换及设备维修。
It is recommended that Benlong Automation transport 2-3 Chinese personnel to the customer's company to work, the basic requirements for staffing: familiar with product production process, product quality control, equipment principle, equipment operation skills, equipment The basic requirements are: familiarity with the production process, product quality control, equipment principles, equipment operation skills, equipment routine maintenance, equipment parts replacement and equipment repair.